

Inspiration vs. Desperation: Inspiring Employees Through an Integrated Injury Prevention Program

Chairperson:

Mike VanAmberg, MA, LAT, CSCS Vice President of Operations Work-Fit

Tuesday, March 23rd, 2023 9:40-10:00am

Desperation

Downstream Management (INTERVENTION)

Inspiration

DISEASE CARE

\$ SAVED \$

Model Employee: Do you recognize this person?

- At work every day on time
- Excels at their job with minimal supervision
- Engages in Team meetings
- Respected by colleagues
- Shares ideas to improve the process/make
- the company better
- Participates in value added activities
 - First Aid Team
 - Wellness Committee
 - Leader in Kaizen events



Where do things start to go wrong when there is no system of support?

HEALTH CARE

Desperation

Downstream Management (INTERVENTION)

Inspiration

DISEASE CARE

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Work Related Injuries
Workshop

The psychosocial aspect of workplace injury: The unmasking of the Model Employee

- The power of perception
 - My employer hurt me
 - My employer does not care about me or my family
 - Production is more important than my health
 - My employer does not believe me
 - My employer is not getting me the help/care that I need to heal
 - I do not want to see my doctor because it is very inconvenient and costs money



The psychosocial aspect of workplace injury: Employer reaction to employee behavior change

- We think the employee got hurt at home
- The employee is faking
- The employee wants time off
- I can no longer trust this employee
- I am going to avoid this employee

"Breaking someone's trust is like crumpling up a perfect piece of paper. You can smooth it over but it's never going to be the same again".

www.quoteamibition.com/best-trust-quotes-trust-issues/



A Proven Model of Care

2023

Work Related Injuries
Workshop

Sports Medicine Model

- Athlete is focal point competition success
- Healthcare integrated into all facets of the Team
- Resources focused on health and performance
- Early intervention
- Person centered





Work Related Injuries Workshop

ntegrating the Solution













HUMAN RESOURCES

New Hire Training Job Placement Assistance Job Conditioning Return to Work Acclimation

SAFETY

Human Performance Assessment Trend Analysis Tool Box Talks Visual Resources **Education Campaigns Worksite Coaching** Job Conditioning Symptom Intervention

MEDICAL

Symptom Intervention Trend Driven Coaching Post Incident Coaching **Physical Demands** Injury Rehab

ERGONOMICS

Ergonomic Assessment Human Performance Assessment **PPE** Resource **Education Campaigns** Worksite Coaching lob Rotation

EMPLOYEES

Health Education Worksite coaching Symptom Intervention Pre-Work Warm-Ups Job Conditioning Human Performance Assessment

PRODUCTION

Education Campaigns Worksite Coaching Human Performance Assessment Visual Resources Pre-Work Warm-Ups ob Rotation Job Conditioning

Employee Education

- Task/Job Specific
- Risk Awareness
- Re-enforce Safety Culture
- Distribution Options
 - New Hire Orientation
 - Job Site
 - Injury Prevention TrainingClasses
 - Safety/Crew Talks
 - Pamphlets/Placards



Human Performance Coaching

2023

Work Related Injuries
Workshop

- Include employees in the solution
- Focus on body mechanics, postures, positions, movement patterns and other work practices
- Reinforce the prevention culture
- Partner with Health & Safety and Ergonomics for continuous improvement



Early Intervention Strategies

- Symptom Intervention
 - On-demand
 - OSHA first aid level care
 - Root cause analysis
 - Coaching
 - Treatment location close to work
 - Non-occupational application (Weekend Warriors)

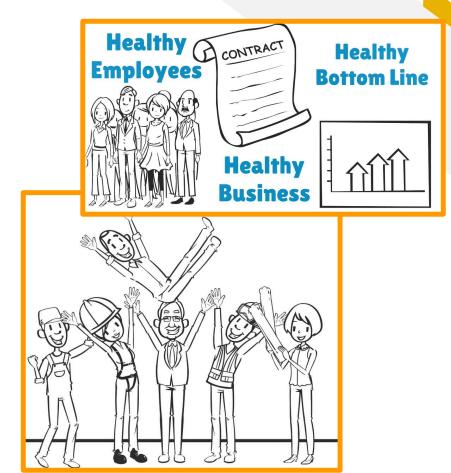
2023
Work Related Injuries
Workshop



Work Related Injuries
Workshop

Why Change the Status Quo? Maintaining & Growing Model Employees & Businesses

- Appeal to the noble cause=It's the right thing to do
- Employer of Choice=Attract top talent
- Supportive workplace culture=High productivity
- Employee loyalty=Decreased turnover
- Increased sales=Employees are best salespeople
- Decrease or maintain costs
 - Direct cost of strain injury=\$32,023
 - Total-Direct & Indirect=\$67,248
 - https://www.osha.gov/dcsp/smallbusiness/safetypays/estimator. html



Can you put a face on the service you provide?

HEALTH CARE Desperation



Inspiration

\$ SAVED \$

DISEASE CARE