# Case Management By State

Moderator: Michael P. Kelley, ARM, AIC, Sr. Vice President, Director of Claim Operations

#### Panel Members:

Honorable Omar Hernandez, Sr. Judge, Massachusetts Department of Industrial Accidents

Honorable Phyllis Phillips, Administrative Law Judge, Vermont Department of Labor

Pamela Bean, RN, CCM, Occupational Medicine Case Manager, Dartmouth Hitchcock Occupational Health Department

Kimberly Ferris, RN, CCM, Managed Care Manager/Vice President Future Comp

Melissa Bell, Vice President, Managed Care Supervisor, Future Comp



## Workers Comp is Workers Comp, Right??

Today we want to look at one claim and compare how it would be handled in the jurisdictions of:

- 1. Massachusetts
- 2. Vermont
- 3. New Hampshire
- 4. Rhode Island
- 5. Connecticut



#### Case Scenario

Tony Agnelli is a 45 year old welder by trade and a member of the local union. He is a long time employee of Fuller Welding + Steel Erection Company. He is considered an excellent employee who is a working foreman.

On Friday, April 1, 2016, while working on the construction of a new local public school, he is descending a flight of stairs from the second to the first floor. As he was descending the stairs he hears his boss call out his name. He turned toward the call and his knee gave out, causing him to fall down the remaining five stairs. He lands on his right major shoulder. He is taken from the scene by ambulance and diagnosed with a torn ACL in his left knee and a potential tear of the rotator cuff in his right shoulder.

He has a history of prior ACL repair when he was in high school while playing ice hockey.



### Case Scenario (Cont.)

What are the major issues of concern from:

- ❖ A Claim Investigator Standpoint;
- ❖ A Medical Management Standpoint; and
- ❖ A Medical Causation Standpoint

Remember, it is the Employees Obligation to establish:

- Liability
- Disability
- Causal Relationship

